

Warranty

Your Palmaid Louvre Windows by Breezway are warranted against defects arising from faulty workmanship or materials for seven years from the date of receipt of goods, provided the following conditions are met.

- a) The product is installed in accordance with the manufacturer's product performance warranty, written installation specification and with all relevant Local Standards.
- b) The product has been material according to industry recommendations.
- c) The product has been subject to misuse, physical abuse or neglect.
- d) Manufacturing standard and tolerance are not deemed defects, nor are industry variations in colour of aluminium, plastic and timber componentry.
- e) Breezway accepts no responsibility for glass breakage (except for faulty workmanship or materials). Toughened and float glass is guaranteed against defects and degradation for three (3) years (only when Breezway supplies glass).
- f) Moving parts, which wear out as part of normal use, are guaranteed for three (3) years.
- g) This Guarantee is limited to the repair or replacement of the faulty product at the company's discretion, but does not extend to the installation or refinishing of a replacement product.
- h) Only repairs carried out by Breezway personnel or authorised agents are covered by this Guarantee.
- i) Claims under the Guarantee should be made within one month of the defect arising in the product. Copies of documentation showing the purchase date of the product should be included with your written claim and forwarded to the nearest Breezway office.